A healthcare professional, likely a nurse, is shown in profile, looking down at a tablet computer. They are wearing dark scrubs and a white stethoscope around their neck. The background is a bright, out-of-focus window with a grid pattern. The overall tone is professional and focused.

“The time-limited but focused triage interview process is both an art and a science.”

ENA Scope and Standards of Practice, 2022

In a survey of triage program learners, 100% of respondents said they have been able to employ the techniques they learned in ENA’s Triage Curriculum™ into their practice.*

“This course taught me to recognize the importance of cultural awareness when caring for patients to ensure that I am recognizing not only their physical needs but their cultural needs as well.”

ENA Triage Curriculum Participant

“I have become more acutely aware of not to minimize patient symptoms but scoring them more accurately as they are stating their symptoms at triage.”

Melissa Class,
ENA Triage Curriculum Participant

“I feel I am more mindful of the questions to ask when triaging the geriatric population!”

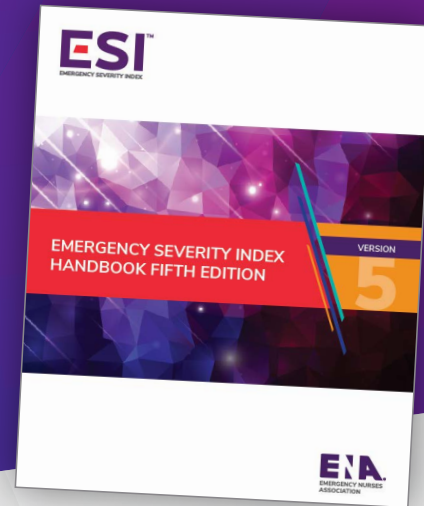
Doris Baker,
ENA Triage Curriculum Participant

ENA TRIAGE CURRICULUM

Triage education provides value to the emergency nurse, the emergency department and, of course, the patients.

There are 8 courses that are suitable for all experience levels. Earn 11.25 contact hours. Triage education also includes the Emergency Severity Index Course Handbook – updated in 2023.

- Introduction to Triage
- Healthcare Law in Triage
- Communication and Patient Experience
- The Emergency Severity Index® (ESI®)
- Symptom Presentations and Triage Assessment
- Special Population Considerations
- Prioritizing Triage in Disaster
- Mass Casualty Situations



Over 130 million ED visits in the U.S. annually³

With the staffing challenges faced over the last few years, triage education is crucial. Triage education improves the ED nurse's knowledge, practice and performance.¹

Evaluating and providing education regularly to nurses improved patient care based on their acuity.²

Triage is necessary for every patient who presents to the emergency department. However, the percentage of accurate triage (56 – 82%) is varied and unpredictable.⁴

Over-triage places strain on the department and resources, while under-triage is associated with increased hospital admission rates and greater likelihood for critical clinical outcomes.⁵

Continuing Education Contact Hours

Earn up to 11.25 contact hours.

Learn more at
ena.org/triage



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