

## COACHING GUIDE for the Lantern Award Application

### Coaching Guide by Application Section

Each section of the Lantern Award application is presented with background information and supporting evidence described. This information is provided to assist your team in a successful journey to the Lantern Award.

**Note:** Successful applications demonstrate a **variety** of initiatives, projects, and/or process improvements throughout the application with **quantifiable outcomes**, sustained improvements, and innovative processes.

### Research/Practice (Sections N - Q)

Questions in this section focus on advancing the emergency nursing profession and practice through quality improvement, research, and the evaluation of clinical outcomes.

#### Research/Practice: Section N

Emergency nursing standards provide guidelines that define the role of the emergency nurse, the composite of the population that is served by the specialty and the dynamics of care delivery. Standards provide a model of excellence for the expectations of care for all nurses practicing in emergency settings. The emergency nurse is first and foremost responsible to the patient. Collaboration, communication, and coordination are important and integral to the care that is provided. The knowledge, skills, and attitudes needed in the specialty flow not only from the statements of standards but also from the scientific base that frames those standards.

Measurements on the structure, process, and outcomes of emergency nursing care can be established as nurse sensitive indicators, which are measured, trended, and improved. The development or application of evidence-based practice is necessary to assure that decision-making is scientifically sound and that the interventions that are provided produce optimal outcomes. The utilization of quality improvement methods can focus where change needs to occur as well as highlight exemplary practice.

#### The Evidence

Question N.1 - Descriptive narrative is required that provide evidence that principles of *ENA's Emergency Nursing Scope and Standards of Practice* book are integrated into the practice and professional development of the nursing team (e.g., policies, standards of practice, job descriptions, performance evaluations, etc.).

Question N.2 - Two to three specific nurse sensitive indicators that reflect the performance of nursing practice must be identified with action plans, data, trending **outcomes**, and any reports/dissemination briefly described.

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Question N.3 - The emergency department's research and evidence-based practices should also be described.

Questions N.4 – N.7 - graphs supported by narrative detail will be needed to illustrate the quality activities in the department and the process improvement protocols that are utilized.

- Four (4) graphs of quality metrics must reflect the most recent four quarters for which you have data that demonstrate exceptional patient care/outcomes.
- Examples of initiatives from more than two years ago are acceptable but must still be active.
- Please highlight quality metrics **other than those that are part of the core measures covered in sections O and P.**
- **Be sure to clearly label the six required details in the graphs as requested in the application:**
  - title of the indicator measured
  - timeframe of measurement period
  - target/goal
  - label for x axis
  - label for y axis
  - sample size
- **A sample graph is located under the Application Assistance section on the Lantern webpage.**
- The four graphs must either be uploaded into the application or emailed to [LanternAward@ena.org](mailto:LanternAward@ena.org).

### Quality Measures: Sections O-Q

#### **PLEASE NOTE:**

- Applicants that responded as either **Adult only** or **General (both adult and pediatric patients)** to Demographic Question 3:
  - will answer Sections O (Acute Myocardial Infarction Core Measure) and P (Timely and Effective Care Measures)
  - but will automatically skip Section Q (Pediatric Quality Measures).
- Applicants that responded as **Pediatric only** to Demographic Question 3:

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- will automatically skip Sections O (Acute Myocardial Infarction Core Measure) and P (Timely and Effective Care Measures)
- and will go directly to Section Q (Pediatric Quality Measures).

Indications of exemplary practice are reflected in the systematical evaluation of the quality and effectiveness of care. The emergency care environment is a dynamic one and can create a turbulence that can cloud efforts to provide excellent care, advocate for strong services, and meet the complexity of need for diverse patient populations.

High performing emergency departments have in place both the structure and the processes that provide the formal mechanism needed to take periodic snapshots of the care to assure that a defined level of quality is maintained. Tactical plans contain actions needed to craft the measures of success for various quality indicators.

### The Evidence

Questions O.1, O.2, P.1 – P.3, and Q.1 - Details related to various quality metrics are required.

Question Q.2 - Describe an adverse patient event and any changes in nursing practice or other elements of care in the department that were generated from a root cause analysis. Provide outcome data to reflect improvements.

If there has not been an adverse patient event, describe the proactive risk assessment strategy, prevention program and best practices used to prevent an event.

If you have questions, please contact [LanternAward@ena.org](mailto:LanternAward@ena.org).